



*Orthopaedic Surgery  
& Sports Medicine*  
OF SAN ANTONIO

***Andrew L. Whaley, M.D.***

*Diplomate, American Board of Orthopaedic Surgery  
Fellow, American Academy of Orthopaedic Surgeons*

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**143 West Sunset, Suite 100 • San Antonio, Texas 78209**

December 7, 2009

Dear Patient:

Thank you for making Orthopaedic Surgery & Sports Medicine of San Antonio your provider of choice. We appreciate your confidence in our care and believe you will find our reputation for high quality clinical care and responsive service is well deserved.

Our commitment to these demanding standards of excellence extends to our business services as well. We are available to help and advise you along the way, to make the billing and payment process convenient and easy to understand.

Effective January 1, 2010. depending on your health insurance coverage, you may be responsible for paying an annual deductible and/or co-payment for services. Payment of these fees is due on the date of your office visit with your physician. Unless you have made other arrangements, payment should be made by cash, check or credit card at that time.

We encourage you to review your benefits and coverage limitations to avoid financial surprises down the line. We will bill your insurance carrier directly, and for the amount that is your personal responsibility and offer multiple payment options.

If you have further questions, please don't hesitate to contact us Monday through Friday from 8:00 a.m. to 5:00 p.m. at (210) 293-2663. Once again, thank you for choosing Orthopaedic Surgery & Sports Medicine of San Antonio.

Respectfully,

Orthopaedic Surgery & Sports Medicine of San Antonio